

M&O SERVICES AND INTERFACES GUIDE

This document is a GUIDE only, is not to be construed as direction, and does not represent all anticipated services and interfaces. Services to be provided by the M&O Contractor are defined in Section C of the Request for Proposal. This Guide is provided to assist Offerors in the development of their plan and processes for managing site interfaces as requested in Section L-4 of the RFP.

Section A. Landlord and Site Services Provided by the M&O Contractor

Services are to be provided by the M&O Contractor to onsite tenant entities, including but not limited to, the SWPF Contractor, the LW Contractor, U.S. Forest Service, Savannah River Ecology Laboratory, MOX Contractor, future DOE direct small business contractors, and DOE/NNSA consistent with Section C – Statement of Work. These services are provided by the M&O Contractor and funded out of the M&O Contract, except as otherwise directed by DOE. Services to other Contractors generally extend to their facility fence line or as otherwise directed. Special services or technical support for individual contractors outside of the Section C - Statement of Work - are to be provided on a fee for service basis or as directed by DOE. The interface point between the M&O and SRS contractors for all landlord and site services will be defined during development of the Interface Management Plan and the governing MOAs/MOUs. The Interface Management Plan, due 60 days after the start of Contract transition, will be the implementing document and include, or tier to, the governing MOUs and MOAs.

Item	Activity	M&O
1	Services and Infrastructure Forecasts. The annual forecast of services and infrastructure is a projection of needed utilities, services, and infrastructure which includes the quantities and costs for each on an annual basis. M&O develops, maintains and updates a system that annually forecasts services and infrastructure requirements that includes the costs for services. SRS contractors provide input to the M&O that projects their needed services annually.	Receive input from SRS contractors
2	SRS Interface Management Plan. Defines the processes and agreements that ensure effective control of technical, administrative, and regulatory interfaces. SRS contractors will collaborate with M&O and provide input to the Plan. M&O will develop MOAs/MOUs for its provided and received services.	Site wide coordinator; receives input from SRS contractors

3	Physical Security Systems (<i>Government Property</i>). M&O to establish and maintain fences, locks, etc., at area perimeters except those areas maintained by the U.S. Forest Service which are: SRS boundary maintenance, including signing, right-of-way vegetation maintenance, and fence and gate repair.	Provide service to and receive input from SRS contractors. Provides input to and receives service from U.S. Forest Service.
4	Physical Security Systems. (<i>Nuclear Material, Special Nuclear Material, and Classified Matter</i>). Physical Security under this activity is for accountable quantities of nuclear and classified materials, including performance testing, intrusion detection, entry/access control, explosive detection, locksmith services, and engineering and maintenance of the physical Security and access control systems. Develop, or assist in the development of facility asset protection requirements. Each contractor designs security system upgrades for its facilities with changing requirements and systems for new facilities. Each contractor provides locksmith support for installation, replacement, and maintenance of locks, keys, and access control systems for the protection of Government property and nuclear materials, including special nuclear materials, classified matter, etc. SRS contractors provide information to the M&O Contractor about S&S arrangements and/or changes prior to new or changing operations commencing or configurations that might alter the performance of existing S&S system.	Provide service to and receive input from SRS contractors. M&O contractor provides Security Representatives for its facilities or groups of facilities where there are important Safeguards and Security (S&S) assets.
5	Information Security - Classified Matter Protection and Control (CMPC); Classification, Declassification and UCNi Program. The CMPC Program establishes control and accountability requirements for classified matter, marking of classified matter, reproduction, receipt and transmission, and destruction; and, physical protection requirements for classified matter in storage that includes operation of the Classified Document Control Center and management of classified information in the records holding area. All SRS contractors are responsible for maintaining an updated list of Security containers, locations and custodians; and support investigation of any incidents of potential or actual compromise of classified information.	Provide service to and receive input from SRS contractors.

6	Personnel Security – Security Badging. The SRS Badge Office is the site for the issuance and control of security badges, credentials and shields. Other responsibilities include the administration of the Plant Access Enrollment System, Foreign National Visits and Assignments, Classified and Unclassified Visits, Area and Facility access, Contraband Pass issuance, Vehicle Access Placard program and the SRS Signature Specimen book. Includes access control, badging, visitor control, and subcontractor badging. Manages the Point of Entry process. M&O provides badging service for the SR, which includes manufacture, issuance, destruction, control, and accountability for DOE Standard, SR Specific, Temporary, and Personal Identity Verification (if applicable) badges.	Provide service to and receive input from SRS contractors.
7	Personnel Security – Human Reliability Program (HRP). The Human Reliability Program (HRP) on the SRS is designed to ensure that individuals who occupy positions affording access to certain material, nuclear explosive devices and programs meet the highest standards of reliability and physical and mental suitability. M&O administers the HRP program, including initial and refresher training.	Provide service to and receive input from SRS contractors. DOE Small Business Contractor #2 may support this activity.
8	Workplace Substance Abuse Programs (WSAP). The WSAP is designed to maintain a workplace free from the use of illegal drugs, and is applicable to DOE contractors and their sub-contractors in testing-designated positions performing work at Sites owned or controlled by DOE under the authority of the Atomic Energy Act of 1954. M&O administers the WSAP and establishes the procedures for testing. M&O notifies the respective SRS contractor of drug and alcohol testing results. SRS contractors identify individuals in testing-designated positions and execute the program per the M&O procedure.	Provide service to and receive input from SRS contractors. DOE Small Business Contractor #2 may support this activity

9	Nuclear Material Controls and Accountability (MC&A). The MC&A Program provides control and accountability of nuclear materials within DOE. M&O manages and conducts a centralized MC&A program for all accountable quantities of nuclear material on the SRS and coordinates approval of all implementing policies of SRS contractors with DOE. SRS contractors support M&O in preparation and maintenance of a SRS-wide MC&A Plan, performance of occurrence investigation and reporting, and scheduling of periodic inventories. SRS contractors manage and execute MC&A responsibilities consistent with DOE requirements and the M&O centralized program.	Provide service to and receive input from SRS contractors
10	S&S Program Management – Safeguards and Security (S&S) Awareness. S&S Awareness Program is used to inform SRS Federal and contractor employees, subcontractors, and visitors of their S&S responsibilities and to promote continuing awareness of good Security practices. M&O provides S&S Awareness training for all SR Federal and contractor employees, subcontractors, and visitors; and conducts security training for all permanently badged employees on an initial and annual frequency to maintain appropriate levels of awareness. SRS contractors comply with the requirements of the SRS Security Awareness program, as administered by the M&O.	Provide service to and receive input from SRS contractors
11	S&S Program Management. S&S Program Management provides formal organized processes for planning, performing, assessing, and improving the secure conduct of work in accordance with risk-based protection strategies. M&O establishes, manages, integrates and executes the processes and services that comprise the S&S Program Management, such as Program Planning, Oversight, and Administration; Site Safeguard and Security Plan. SRS contractors coordinate and interface with M&O on S&S Program Management regarding S&S technical, cost, and schedule performance; support the Site Safeguards and Security Plan development, etc. SRS contractors manage their internal S&S Program Management activities.	Provide service to and receive input from SRS contractors

12	<p>Site Technical Training Services. Site Technical Training Services provides training facility, curriculum, and training delivery services to Federal, contractor, and subcontractor employees in support of the SRS mission consistent with the DOE, local, state, and Federal workforce training requirements. M&O provides SRS workers training to support maintaining a qualified workforce and develops the Annual Training Needs Forecast and Plan. M&O provides specifically required standardized site training and common safety procedures/processes, such as, Radiation Worker Training, lockout/tag-out of hazardous energy, etc. SRS contractors provide training priorities, training needs, and input regarding standardized training programs.</p>	<p>Provide service to and receive input from SRS contractors. Note: Contract specific training is the responsibility of each SRS contractor.</p>
13	<p>Site Safety Standards. Site Safety Standards are to be used by SRS contractors to ensure common processes for worker safety. M&O obtains affected SRS contractor concurrence and establishes common safety processes. M&O manages and administers SRS-wide safety activities/initiatives, such as, Annual SRS Safety Conference, SRS Worker Electrical Safety Board, as approved by DOE. Affected SRS contractors identify and maintain common safety standards and develop internal implementing procedures, and participate in SRS safety activities/initiatives, where appropriate, as administered by M&O.</p>	<p>Provide service to and receive input from SRS contractors</p>
14	<p>Radiological Assistance (RAP). RAP is managed by NNSA and provides first-responder radiological response capabilities 24/7 for the SRS and Region 3 (states of North Carolina, South Carolina, Florida, Georgia, and Alabama). M&O maintains and implements a first-responder radiological assistance that includes plans, procedures, resources and 24/7 response capabilities for Region 3 in support of the DOE Regional Response Coordinator. SRS contractors provide qualified personnel, technical expertise, equipment, and support to the DOE Region 3 RAP to ensure maintenance and staffing of emergency teams with the ability to respond under the direction of DOE National Nuclear Security Administration (NNSA) and the U.S. Department of Homeland Security.</p>	<p>Support from other SRS Contractors as needed.</p>

15	<p>Environmental Regulatory Management (Site-wide permits, permit applications, and reports; Site-wide NEPA documents; Site-wide environmental reports). M&O establishes SRS-wide processes to manage Site-wide environmental activities, including a Site-wide strategic approach to life-cycle environmental management; coordinating and integrating with SRS contractors to generate and maintain Site-wide permits; permit applications; NEPA documents and reports; monitoring regulatory compliance status; and coordinates with DOE for all regulatory interactions. Site Contractors provide required environmental information to support regulatory compliance and are responsible for compliance in areas under their cognizance. SRS contractors provide required air and liquid effluent and near facility environmental monitoring; collect, compile, and/or integrate air and liquid effluent monitoring data from operations and activities under their control. SRS contractors provide environmental data for their facility(ies) and operable units to support SRS assessments and preparation of the annual SRS Environmental Report.</p>	<p>Provide service to and receive input from SRS contractors. SRS contractors integrate their environmental permitting and regulatory compliance activities with the SRS-wide permitting and compliance framework maintained by the M&O. All regulatory interactions must be coordinated with DOE. SRS contractors provide appropriate and timely input to the M&O and other designated SRS contractors for required regulatory reports and compliance activities.</p>
16	<p>Seismic Monitoring Services. Seismic Monitoring Services are required to operate the SRS seismic network and provide report activities as needed. This information is utilized for operational facilities, to support new facility design and for emergency operations activities. M&O maintains seismic sensors and systems, monitor seismic activity and reports seismic activities on the SRS. SRS contractors request and provide requirements for services when necessary.</p>	<p>Provide service to and receive input from SRS contractors</p>
17	<p>Environmental Management System. M&O maintains the sitewide EMS. M&O manages a SRS Environmental Evaluation Checklist program and database as part of the Site Use Planning process. SRS contractors provide appropriate environmental data to support the siting process.</p>	<p>Provide service to and receive input from SRS contractors</p>

18	Meteorological and Climatological Services. The M&O maintains the SRS Meteorological Monitoring System, which includes 20 monitoring stations on the SRS and provides accurate and timely weather information that enable safe conduct of activities and emergency response. M&O provides all standard, weather-related information for SRS contractors, providing detailed around-the-clock, easily retrieved and understood, real time meteorological data. This includes forecasts, heat indices, historical information. M&O may be requested to provide special-use information by SRS contractors. SRS contractors request and provide requirements for service.	Provide service to and receive input from SRS contractors. Special requests may be on a fee for service basis.
19	Environmental Monitoring Program. Includes multimedia (soil, water, air) environmental monitoring to measure the concentration of radionuclides and chemicals in environmental media and assess the integrated effects of these materials on the environment and the public. M&O prepares the annual SRS Environmental Report and the SRS Environmental Surveillance Master Sampling Schedule; and aligns environmental surveillance with the needs of the environmental clean-up, restoration, and assessment activities at SRS. SRS contractors provide appropriate input to support these documents.	Provide service to and receive input from SRS contractors
20	Ecological Monitoring and Compliance. All ecological monitoring and compliance activities required to meet ecological resource-related legal and regulatory requirements and mitigation documents. M&O, with technical support from the SREL and USFS, conducts required ecological assessments and surveys, habitat restorations, and surveys. SREL conducts ecological studies and research in support of Site activities and as part of the Site environmental baseline. The U.S. Forest Service provides habitat and endangered species information, as well as engineering support for mitigation activities. SRS contractors provide ecological information to the M&O from their sampling activities.	Provide service to and receive input from SRS contractors. Receive technical support from the Savannah River Ecology Laboratory and from the U.S. Forest Service.

21	Environmental Data Integration. This activity provides for maintenance, configuration control, and upgrade of key SRS environmental assessment databases. The M&O serves as data base administrator, and is responsible for Site-wide reporting databases. The SRS contractors provide data and support to the M&O, for the SRS contractor's facilities and activities, to support maintenance of SRS-wide environmental databases. SRS contractors supplying information/data are responsible for data quality.	Provide service to and receive input from SRS contractors
22	Cultural, Archeological, and Historic Resource Program. Includes all SRS activities for protecting SRS cultural, archeological, and historic resources. Documents and addresses any real or potential Site-wide issues and their impacts; and assures compliance with associated laws, DOE directives, and legally-binding agreements. SRS contractors perform required reviews for their scope of work, and provide the M&O complete files of cultural and historic resource program work performed.	Provide service to and receive input from SRS contractors. Savannah River Archeological Research Program conducts site evaluations for planned work.
23	Groundwater Monitoring. Implements SRS groundwater strategy and maintains and controls site-wide data and models used for groundwater/vadose zone analysis. SRS contractors supply groundwater analysis requirements and reporting of risk assessment data and analysis. SRS contractors provide data/information to M&O on self-performed drill and sample soil borings that yield additional vadose zone characterization data.	Provide service to and receive input from SRS contractors
24	Well Drilling and Decommissioning. This activity includes drilling and decommissioning of SRS wells. M&O coordinates with other Site contractors during the installation and maintenance of wells for the groundwater monitoring well network as well as for decommissioning activities. SRS contractors supply information and data.	Provide service to and receive input from SRS contractors

25	Analytical Services. Analytical Services performs chemical and low-level radiological analysis on a variety of sample media. These services are performed by the M&O at the Radiological Monitoring and Bioassay Laboratory (RMBL), the Savannah River National Laboratory, and/or the Central Laboratory. M&O coordinates with other SRS contractors to determine routine and unique analytical needs. SRS contractors request analytical services as needed.	Provide service to and receive input from SRS contractors. Special analyses to support Contractor activities may be on a fee for service basis.
26	Biological Controls. Biological Controls is a service to control noxious weeds, other vegetation, and animal pests. The program controls vegetation, traps and removes nuisance animals, and eliminates insect infestations. In conjunction with the U.S. Forest Service, who is responsible for the SRS Natural Resources Management Plan, M&O provides a SRS-wide biological control program. SRS contractors request support as needed for services within their facilities/areas.	Provide service to and receive input from SRS contractors. Receive services from the U.S. Forest Service.
27	Portable Equipment Commodity Management. The M&O maintains a ready-to-serve, centralized pool of portable equipment and manpower for the SRS. M&O coordinates the rental, repair and maintenance of portable equipment such as cranes, air compressors, generators. SRS contractors request and provide requirements for service.	Provide service to and receive input from SRS contractors.
28	Facility Services. Facility Services is a central maintenance function for non-radiological facilities, and includes facility painting, sign painting, carpentry, refrigerated equipment service, HVAC service and repair, insulation, pipefitting, electrical, sheet metal, instrumentation, cement finishing, glazier work, custodial, locksmith, movers, and equipment calibration. These services are provided to other Site Contractors as requested in accordance with the governing MOAs/MOUs. M&O provides management and administrative oversight for all requested facility activities, including planning and directing the work. SRS contractors request and provide requirements for service.	Provide service to and receive input from SRS contractors.

29	Railroad Services. M&O operates and maintains the rail system at the SRS. M&O determines requirements for future use on the SRS and coordinates with SRS contractors and projects prior to and during any on-site rail movements, including placement of “flaggers” at necessary intersections, taking proper security actions, and making SRS notifications. SRS contractors request and provide requirements for service.	Provide service to and receive input from SRS contractors
30	Roads & Grounds. Roads and Grounds consist of road maintenance, snow/ice removal, traffic management, and common grounds maintenance service for the SRS. M&O maintains primary and secondary SRS roadways, to include patching/paving, striping, and other services; perform maintenance of common grounds; and make recommendations to restrict access and make the appropriate notifications of restricted access or closure to DOE and other SRS contractors in the event that roads are unsafe for travel. M&O removes snow/ice at primary and secondary roads and at designated facilities, parking lots, and walkways. SRS contractors identify required roads and grounds services for their facilities. The U.S. Forest Service (USFS) maintains all gravel/dirt roads.	Provide service to and receive input from SRS contractors
31	Electrical Transmission, Distribution, & Energy Management. Electrical Transmission, Distribution, & Energy Management is the management of the high voltage electrical utility consisting of a system for providing power to the facilities on SRS. M&O externally supplies electrical power to SRS contractors. M&O coordinates with other SRS contractors to obtain (and SRS contractors provide) the following: Energy cost and consumption data for the Energy Management Annual Report and the quarterly SR energy cost and consumption data entry to EMS4 database. SRS contractors protect SRS systems against disruption and damage during performance of work and support SRS utility operations, maintenance, and closure of a service where appropriate.	Provide service and systems to SRS contractors. SRS Contractors will pay for their electricity consumption. SRS contractors may enter into a service-provider relationship with the M&O and/or other utility providers for the operation, maintenance, and/or closure of all or part of their internal utility systems

32	Water Systems. The M&O contractor operates and maintains the following site-wide water systems on SRS in accordance with all the applicable State and Federal codes and regulations: river water system, fire protection water system, domestic water systems, and bottled water production facility. Note: water systems within facilities are the responsibility of each SRS contractor.	Provide service and systems to SRS contractors
33	Sewer Systems. The M&O contractor will operate the wastewater systems on SRS in accordance with all the applicable State and Federal codes and regulations. Note: wastewater systems within facilities are the responsibility of each SRS contractor.	Provide service and systems to SRS contractors
34	Land-Use Planning and Management. Land-Use Planning and Management consists of land-use planning (for the SRS, in general and site use planning for specific parcels) and management. M&O performs management of real property at the SRS for DOE and coordinates the use of real property among SRS contractors, such as conducting land-use planning for areas and specific parcels; conducting reviews and integrating land-use requests for all new facilities, infrastructure systems, land improvements, or change of land use; conducting land management activities; managing land use requirements and beneficial reuse of land; and conducting real estate activities in the out-grant and disposal of real property or interests therein. M&O administers the Site Selection and Excavation Permit processes. SRS contractors support the land-use planning and management program as administered by the M&O.	Provide service to and receive input from SRS contractors

35	Long-term Stewardship. Long-term stewardship (LTS) includes all engineered and non-engineered institutional controls designed to contain or to prevent exposures to any potential residual contamination and waste, such as surveillance activities, record-keeping activities, inspections, groundwater monitoring, ongoing pump and treat activities, cap repair, maintenance of entombed buildings or facilities, maintenance of other barriers and containment structures, access control, and posting signs. M&O provides for integrated planning of LTS for the entirety of the SRS and interim execution of LTS for portions of the Site assigned to the Contractor. M&O conducts SRS-wide assessments of institutional controls.	Provide service to and receive input from SRS contractors
36	Facility Information Management System (FIMS) DOE uses FIMS as the database for real property which provides an inventory and management tool that assists with planning and managing real property assets. M&O manages FIMS and collects data from SRS contractors to meet all mandatory reporting requirements. SRS contractors deliver FIMS data and input to the M&O for their facilities.	Provide service to and receive input from SRS contractors
37	Property Systems/Acquisition & Materials Management. Consists of Site-wide processes and procedures for centralized personal property management functions, such as recycling of precious metals and processing equipment that is no longer needed through the excess property system. M&O provides Site-wide Personal Property Systems and Materials Management Program for tracking of accountable personal property, management of the property management database, including providing Site-wide property management reports; central recycling; excess property dispositioning; and equipment transfers and loans. M&O manages the (on-site) "stores" inventory warehouses. M&O manages the supply chain, and evaluates Site-wide demand, usage trends, and programmatic requirements to act as lead in the reduction of existing line item site inventory to the lowest achievable levels, and administer the spare parts program for the SRS. SRS contractors provide input including warehouse requirement needs and declare property no longer required.	Provide service to and receive input from SRS contractors

38	External Affairs. M&O coordinates site and public tours as directed by DOE which includes coordination, transportation, badging and security actions, access & access control for these tours. M&O provides guides/speakers, briefings, and brochures and maps (or other handouts) where appropriate, when the tour involves M&O workscope. SRS contractors provide support to M&O and/or DOE for Site and public tours, when the tour involves respective SRS contractor's workscope.	Provides service and receives support from SRS contractors
39	Courier Services. Courier services for the SRS include delivery and pickup of miscellaneous items, such as calibrated instruments, medical samples, equipment to be repaired, and essential (time-sensitive, critical) documents. M&O and the DOE Small Business Contractor #2 and/or #3 provide transportation of priority or time-sensitive documents, medical samples or supplies (i.e., serum, blood samples, medical records, etc.), calibrated instruments, new or used office machines to and from repair facilities, and pickup and shredding of classified documents. SRS contractors provide requirements for service.	Provide service to and receive input from SRS contractors. Receive service from DOE SB Contractor #2 and/or #3. Specific interfaces to be defined via MOA/MOU.
40	Site Mail Services. Mail Services for the SRS include delivery to major building/locations and relies on the serviced organization/company to further deliver mail to individuals within their respective organizations. M&O provides for basic mail services, including pickup and delivery of interplant and U.S. Postal mail to customers unless otherwise requested. The work scope includes the pickup, routing and delivery of interplant mail (i.e., mail that does not leave the SRS). M&O distributes and picks up mail at defined locations in the contractor's facilities.	Provide service to SRS contractors

41	Site Forms Management. Site Forms Management consists of a centralized and configuration-controlled forms management program that applies consistent design and utilizes the use of electronic forms in gathering of electronic record information to electronic records systems. M&O administers the SRS forms management system and process, and designs electronic forms for interactive use, as well as, conventional hard copy forms. M&O develops/designs/revises electronic and hard copy forms, eliminates obsolete or duplicate forms, maintains site forms and historical records, and maintains the system for centralized configuration management of site electronic and conventional hard copy forms. SRS contractors request and provide requirements for service.	Provide service to SRS contractors.
42	Records Management. This work addresses all records originated or held by SRS contractors as directed by DOE. This includes records in all media, including electronic systems, databases, spreadsheets, photo/negatives, hard copy paper, and all other formats and media. SRS contractors comply with record schedules, turnovers, retention and disposition, records, and repository requirements for their work.	Provide service to and receive input from SRS contractors
43	Long-Term Records Storage. Long-Term Records Storage provides for physical storage of many thousands of records in various hard copy medium (paper, photographs, video, tapes, etc.). M&O provides long-term physical storage for paper and other hard copy media records and maintain information systems to manage that collection. SRS contractors meet the requirements of the Long-Term Records Storage Program as administered by the M&O to include providing inactive records to the M&O for storage.	Provide service to and receive input from SRS contractors

44	Major Collection Management. Major Collection Management provides continued maintenance of significant collections of records. Examples of major collections include engineering drawings, photographs/negatives, videotapes, etc. M&O ensures that records in identified collections are indexed, authenticated, metadata complete, and are accessible to those that have a business requirement. SRS contractors meet the requirements of Major Collection Management as administered by the M&O.	Provide service to and receive input from SRS contractors
45	Waste Forecast and Tracking System - Waste Information Tracking System (WITS) and Solid Waste Integrated Forecasting Tool (SWIFT). Waste forecast system identifies future quantities of hazardous, radioactive, and sanitary waste generation for the SRS and from off-site generators, and tracks the waste through disposal. M&O operates and maintain WITS and SWIFT. SRS contractors provide waste generation data and forecast.	Receive input from SRS contractors
46	Low Level Waste (LLW), Mixed Low Level Waste (MLLW), Hazardous Waste (HW), and Sanitary Waste Treatment, Storage, and Disposal. M&O performs treatment, storage, and disposal of LLW, MLLW, HW, and Sanitary Waste. SRS contractors characterize, package, interim store and prepare waste for transport to M&O.	Provide service to and receive input from SRS contractors
47	Transuranic (TRU) and Transuranic Mixed Waste (TRUM) Packaging and Transportation. This activity provides for Transuranic (TRU) and Transuranic Mixed Waste (TRUM) certification and loading waste for shipment to the Waste Isolation Pilot Plant (WIPP). M&O receives waste from contractors, provides interim storage if required, certifies waste for shipment, prepares payloads, and loads waste for shipment to WIPP. SRS contractors conduct characterization and package and transport waste to M&O.	Provide service to and receive input from SRS contractors

48	Sources and Standards Collection, Storage, Packaging, and Transportation. Sources and Standards are collected, stored, packaged and transported to an appropriate disposition site. M&O receives, stores, re-packages as necessary, and transports standards. SRS contractors package standards and transport to M&O.	Provide service to and receive input from SRS contractors
49	Waste Transfer to Liquid Waste Tank Farm System. M&O interfaces with the LW Contractor to develop an integrated waste feed delivery plan.	Deliver input to LW Contractor
50	Analytical Integrated Planning. Analytical Integrated Planning provides integrated Site-wide analysis plans, data quality objectives, and process and analytical technology support. M&O interfaces with the SRS laboratories to develop sample analysis rates and waste generation estimates. SRS contractors use integrated planning products to plan sample analysis expenditures. SRS contractors provide input to support sample analysis planning.	Provide service to and receive input from SRS contractors
51	Dosimetry Services. M&O provides for dosimetry services using DOE Laboratory Accreditation Program accredited external dosimetry processing capabilities for the on-site processing of routine and special dosimeters. Regulatory Monitoring and Bioassay Laboratory (RMBL) provides dosimetry service, including processing capabilities for personnel, environmental, and nuclear accident dosimeters. Other processing includes nuclear accident dosimeters, analysis of biological samples, and assessment of personnel dose in the event of a nuclear criticality.	Provide service to and receive input from SRS contractors
52	Janitorial Service. M&O provides janitorial services for the buildings located on the SRS.	Provide service to SRS contractors.
53	Laundry (commercial and contaminated) Service. M&O provides for commercial laundry and decontamination services for government-owned protective clothing, non-regulated items, and regulated face pieces. This service includes periodic batch pick-up and drop-off at site locations.	Provide service to and receive input from SRS contractors

54	Research, Development, and Demonstration. The M&O Contractor operates the Savannah River National Laboratory (SRNL). Other SRS Contractors are encouraged to utilize the scientific and technical capabilities available from SRNL to maximize the benefit to SRS from the National Laboratory research and development program. The M&O will conduct research, studies, and technology development to address the needs of SRS contractors, other DOE sites, and external entities.	Provide service to and receive input from SRS contractors.
55	Steam Services. The M&O manages the steam distribution system which consists of both intra-area and inter-area systems. Intra-area steam is produced in an Area and is distributed throughout that Area. Inter-area steam is produced in one Area and transferred to another Area of the site for use. Steam is generated in the A-Area Powerhouse, K-Area Package Boilers, and the D-Area Powerhouse. SRS contractors operate and maintain the steam systems within their area and facilities.	Provide service and systems to and receive input from SRS contractors
56	Fire & Emergency Response Services. The M&O provides fire prevention, fire suppression, fire investigations; emergency rescue; emergency medical service and patient transport; incident command; and hazardous material and chemical/biological/radiological emergency response for the SRS. SRS contractors support facility access to fire services personnel, and notify the Fire Department of work activities, events, incidents, etc., that may require Fire Services involvement and/or response (e.g., medical assistance, hazardous or radiological emergency help).	Provide service to and receive input from SRS contractors.
57	Emergency Operations. Emergency Operations consists of the SRS-wide Emergency Preparedness program, which includes operation of the Emergency Operations Center (EOC), hazard surveys and hazard assessments, training of EOC staff, SRS-wide emergency exercises, and facility-specific plans and procedures for emergency preparedness development, training, drills and assessments. SRS Contractors develop, maintain, and execute an Emergency Management Program as described in SRS Emergency Management Plan for facilities and waste sites under their control.	Provide service to and receive input from SRS contractors.

58	Emergency Operations (Event Reporting; and Occurrence Notification Center). The M&O will maintain and operate a Savannah River Site Operations Center (SRSOC). SRS contractors report their environmental, safety, and health events and related information directly to DOE and the SRSOC.	Provide service to and receive input from SRS contractors.
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Section B. Landlord and Site Services Provided by Other Site Contractors

Services are to be provided to the M&O Contractor by other onsite tenant entities (Security Contractor, U.S. Forest Service, future DOE Small Business Contractors, etc.) and funded out of their contracts or agreements. Provided services generally extend to the facility fence line or as otherwise directed by DOE. The exact scope of work to be assigned to the small business contractors has not been fully defined. The following list of items is therefore not all inclusive and subject to change; specific scope to be provided and interface points must be identified in the MOUs and MOAs or other governing documents. Special services or technical support needed by the M&O that is outside of the scope of individual contracts/agreements may be provided on a fee for service basis or as otherwise directed by DOE. The Interface Management Plan will be the implementing document and will include, or tier to, the governing MOUs and MOAs in a systematic disciplined manner.

Item	Activity	M&O
1	Protective Forces. Protective Forces provides Security for facilities possessing critical Safeguards and Security interests (e.g., special nuclear material). Coverage is provided 24/7 via the Security Patrol.	Receive service from and provide input to Security Contractor
2	Fleet Services. Fleet Services administers and manages a fleet of motorized vehicles including sedans, busses, ambulances, tractors, flatbeds, dump trucks, tool vans, utility maintenance vans, cab and chassis, trailers, wreckers, and fuel tankers. The DOE Small Business Contractor #3 provides management and coordination, statistical usage tracking, and reporting on GSA-leased vehicles and DOE-owned vehicles/equipment; perform vehicle repair and modification services as required; and perform record-keeping, vehicle assignment, ensuring vehicle utilization, and excess/disposal of fleet vehicles and parts. SRS contractors request and provide requirements for service and those using Fleet Services provide report input such as the Federal Automotive Statistical Tool.	Receive service from and provide input to future DOE Small Business Contractor #3.

3	Strategic Planning & Program Management (IT). Strategic Planning & Program Management assesses the current technology infrastructure, systems, applications, and business practices and provides recommendations for improving the scalability and reducing the life-costs over the current approach. Small Business Contractor develops a Computing and Telecommunications Strategic Plan. M&O and other SRS Contractors provide input to the Computing, Telecommunications, and Content (Records) Management Strategic Plan.	Receive service from and provide input to future DOE SB Contractor #1.
4	Telephone Services. Telephone Services function consist of the SRS Telephone Exchange activities that encompass voice, data, special circuits, 911 support, and attendant/operator services to SRS programs, projects, and support organizations. Provide and maintain telecommunications capability and capacity sufficient to meet the needs of the SRS, encompassing those systems required to maintain data transmissions, including local, state, national, and international subscribers; data and network circuits; off premise stations; telephone service to offsite offices occupied by SRS end-users; alerting and crash alarm systems; and other miscellaneous voice and data circuits. M&O and other SRS contractors request and provide requirements for service.	Receive service from and provide input to future DOE SB Contractor #1.
5	Pager Services. Pager Services provides the electronic network and devices for SRS paging. Provide maintenance, operations and account administration of the Government-owned SRS pager infrastructure and commercial pager services, including site, regional and national paging services. Provide system designs, integration, maintenance, frequency management, associated engineering services, and support to manage regional, international, and nonstandard inventory for pager replacement parts. M&O and other SRS contractors request and provide requirements for service.	Receive service from and provide input to future DOE SB Contractor #1.

6	Radio Services. Provides engineering, maintenance and operations of radio communication services, including two-way, fire dispatch, safety and emergency preparedness, Security systems and infrastructure. Manage radio spectrum licensing and design, engineering integration, operations and maintenance, installation, upgrade and required system calibration services, and registration of radio frequencies with the National Telecommunications and Information Administration. Radio Services provides radio communication infrastructure and licensing. M&O and other SRS contractors request and provide requirements for service. Follow SRS radio frequency policy and use the M&O for radio spectrum licensing	Receive service from and provide input to future DOE SB Contractor #1.
7	Network Services. Network Services consist of the SRS Local Area Network (LAN) information infrastructure used by DOE-SR, NNSA and SR contractors for intranet and internet services. Operates and maintains the LAN information/communication infrastructure including Application Hosting Services, Internet Support, Maintenance and Software License Management, Technology Support for Hardware and Software, network management and maintenance, desktop/user services, hardware maintenance, work station acquisition, redeployment and retirement, engineering and configuration, software distribution, and streaming video engineering services. SRS contractors request and provide requirements for service.	Receive service from and provide input to future DOE SB Contractor #1.
8	Information Systems. Information Systems provide integrated business, technical, and project information systems including management and performance of steady state operations, maintenance, development and enhancements for SRS data systems, and support to project and business functions. SB Contractor provides database management, LAN infrastructure maintenance, video-teleconferencing support services, software and systems engineering, system development, systems operations and maintenance, software testing, software configuration management, and application hosting services. SRS contractors request and provide requirements for service.	Receive service from and provide input to future DOE SB Contractor #1.

9	Radioactive Liquid Effluents Treatment. This activity provides for treatment and disposal of radioactive liquid effluents. The LW Contractor receives, treats, and disposes of radioactive liquid effluents from SRS contractors. SRS contractors send waste to LW facilities. M&O interfaces with the LW Contractor to develop an integrated waste feed delivery plan.	Receive service from and provide input to LW Contractor.
10	Occupational Medicine. Future DOE Small Business Contractor #2 provides occupational health services through health risk management and medical services to personnel at SRS. M&O has the lead to coordinate with other Contractors to identify and analyze the hazards that SRS personnel face in the work environment and bring an awareness of health and safety issues to SRS employees. SRS Medical Department, anticipated to be managed by future DOE Small Business Contractor #3 provides the following types of services: thorough medical history, bloodwork, urinalysis, vision testing, electrocardiogram, pulmonary function testing, Audiometry (hearing test), and physical examination.	Receive service from and provide input to future DOE Small Business Contractor #2.
11	Cyber Security – (Classified and Unclassified Cyber Security). Classified/Unclassified Cyber Security Program consists of identification and protection of classified, unclassified and sensitive information generated, processed and stored for the SRS. Future DOE Small Business Contractor #1 provides a Classified Information Systems Security Officer; develops the SRS Master Classified Information Systems Security Plan; ensures all classified systems are certified and accredited; and implements the classified cyber Security training program. M&O and other SRS contractors manage and execute cyber security responsibilities for their programs, consistent with DOE requirements and the future DOE Small Business Contractor #1's centralized program.	Receive service from and provide input to future DOE Small Business Contractor #1. Implements program requirements.
12	Fire & Emergency Response Services. Fire Protection System Inspection, Testing, and Maintenance are provided by future DOE Small Business Contractor #3.	Receive service from and provide input to future DOE Small Business Contractor #3.

NOTE: The scopes of work anticipated to be conducted by future DOE Small Business Contractors are subject to change.

DOE Small Business Contractor #1:

Information Management Services, which include information strategic planning, Information Systems development, systems engineering infrastructure upgrades and improvements, system integration and configuration management, desktop/WAN production (operations, Help Desk, maintenance), cyber security program management, communications infrastructure including maintenance of radios, pagers, radio towers, conferencing (video and telephone) and cellular communications.

DOE Small Business Contractor #2:

Health and Human Services which include medical services, injury/illness recordkeeping and monitoring, and health physics instruments calibration and distribution.

DOE Small Business Contractor #3:

Transportation and Mechanical Services which include emergency specialty equipment services, transportation services on site and off site (non-nuclear), fuel management (all types), fire protection engineering and fire test and maintenance (outside the nuclear fence).